

NHW ACT Strategic Plan 2026-29

About Neighbourhood Watch

Neighbourhood Watch ACT (NHW ACT) is a community-led safety and crime prevention awareness program that is run in close association and partnership with ACT Policing. It is run by local people for people in their local area to increase safety, security and instil a sense of quality of life for everyone.

About this document

This document is a three-year rolling Strategic Plan. The Strategic Plan sets out NHW ACT's longer term organisational objectives. This plan is about setting our direction to accomplish our mission. It defines objectives and identifies outcomes that achieve our mission.

This Strategic Plan informs the Operational Plan which identifies the activities that support achievement of the strategic objectives.

Our Mission

To foster the safety and security of neighbourhoods and connected communities in partnership with ACT Policing.

Our Vision

To be the leading community-based organisation promoting safety and security across the whole ACT community.

Goal	Key Deliverables	Activity
<p>A. To build and maintain effective relationships with Government, Industry and not-for-profit organisations to enable us to achieve our mission.</p>	<ul style="list-style-type: none"> • MOU Australian Federal Police; • Participation in discussion groups and community forum; • On-going engagement with key partners and stakeholders; • Membership of community organisations including Volunteering ACT, COTA. 	
<p>B. To be well connected with our partners, members and the community.</p>	<ul style="list-style-type: none"> • Working with partners and other stakeholders; • Engagement through diverse channels. 	
<p>C. To build and maintain aware and engaged communities.</p>	<ul style="list-style-type: none"> • Increase awareness of, and involvement in Neighbourhood Watch across the ACT; • Participation in community events; • Effective and up-to-date communications. 	<ul style="list-style-type: none"> • Maintain and improve the NHW ACT Web page; • Active presence on social media; • Email; • Events; • Letterbox/newsletters; • Media; • Partners and other stakeholders; • Marketing/advertising; • Maintain membership records and develop member services/capability and activities.
<p>D. To be a well-managed and compliant not-for-profit organisation.</p>	<ul style="list-style-type: none"> • Effective Governance of Neighbourhood Watch ACT; • Maintain currency of knowledge and information. 	<ul style="list-style-type: none"> • Centralised information management; • Financial control – centralised management of funds, unqualified audit report and financial statements; • NHW ACT Policies – cycle of development, maintenance and review; • Review NHW ACT structure/ operating model; • Two-way communications/feedback; • Training and support for new members, existing members, office holders; • Sharing knowledge and information with all members and the wider community; <ul style="list-style-type: none"> • On-line presence for NHW/across the community; • Managed IT System.

